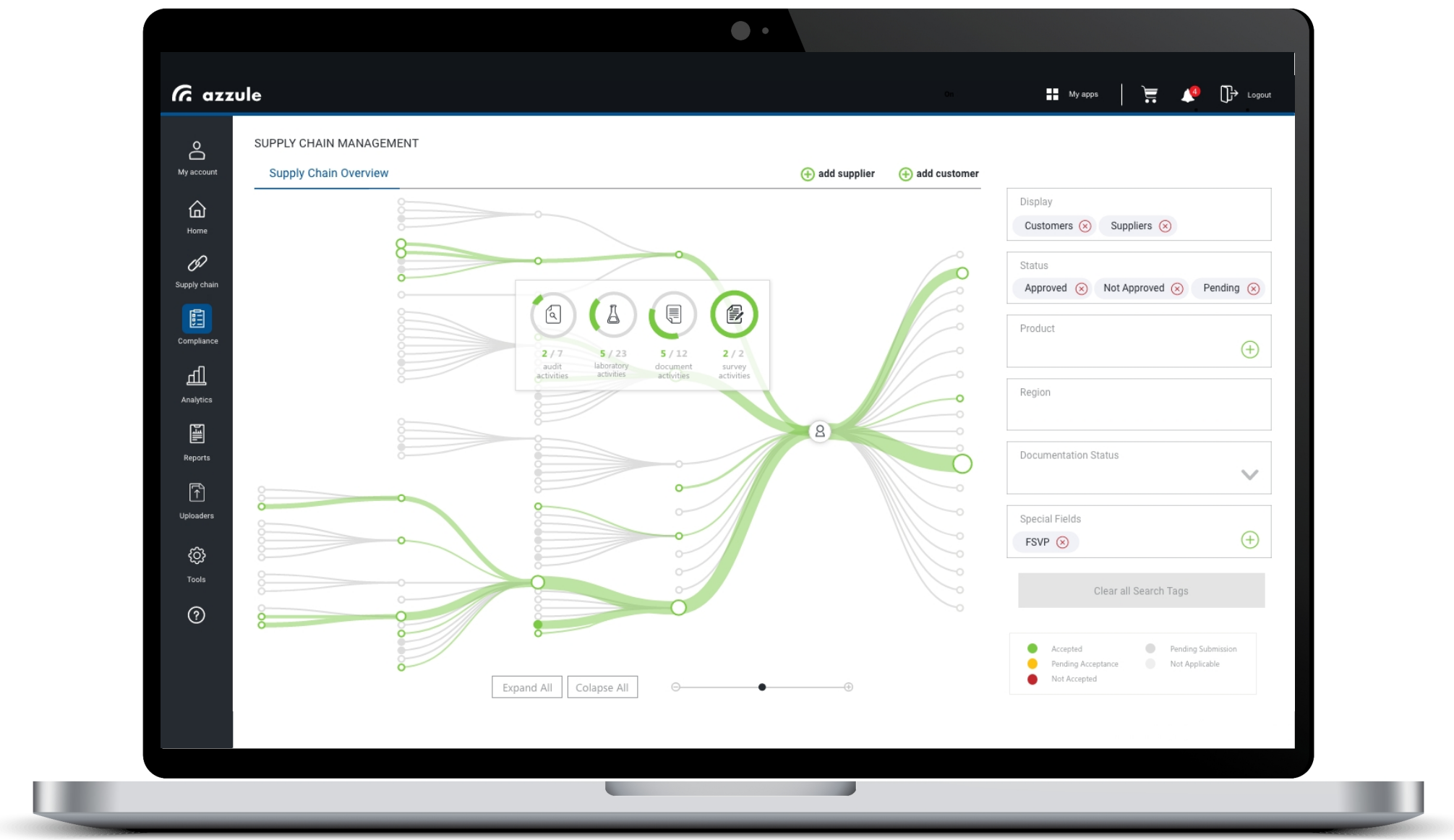




Hello, Importer

Times are changing for importers, brokers, and wholesalers. With food safety requirements now being enforced by the Food and Drug Administration (FDA) and the Canadian Food Inspection Agency (CFIA), importing and domestic activities are being set to a higher standard.

Azzule CORE Support Services alleviate the pressure of complying with the FDA and CFIA, saving you time, cost, effort, and uncertainty. Are you the lead Qualified Individual (QI) who needs administrative help or just getting started on your FSVP program? Either way, Azzule provides the support you need to tackle the job ahead.



feat. Azzule Supply Chain Map

We heard you.

"It's too expensive to hire consultants or train staff to build and manage an FSVP program."

We provide cost-conscious and scalable pricing.

"It exhausts our staff to get what we need from foreign suppliers, let alone at the facility level."

We are effective and efficient, yet polite.

"The law is long and vague. I don't even know where to start to approve foreign suppliers."

We are genuinely qualified individuals and teams.

"Constantly collecting, verifying, and reviewing documents will be a full-time job, if not five."

You are in the driver's seat with Azzule's platform.

We use the Azzule platform to share the workload and reduce repetitive tasks, alleviating the overall cost of implementing FSMA and FSVP.

Let our multi-lingual Administrative staff communicate with and support your suppliers, saving you time and the burden of tracking down documents.

Your Azzule Qualified Individuals verify and review foreign supplier compliance activities, reducing the risk of failure to comply with FSVP, SFCR, and other regulations.

Our work takes place inside your Azzule account. You maintain access and visibility, increasing procedural knowledge, and trust throughout.

Azzule CORE Support Is Your Answer.



FDA Inspection? We'll Walk You Through It.

Got an FDA inspection coming or want to get started on your FSVP program? Call on us to get your suppliers in compliance, your FSVP program built, and professional representation during your inspection. We can help you leverage the entire CORE Support team and Azzule platform to tackle the challenge ahead. With Azzule as part of your team, you are never alone.



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Meet Azzule CORE Support

Our multi-lingual CORE Support team acts as your Qualified Individuals (QI), helping to build and manage your Foreign Supplier Verification Program (FSVP). We save you time and money, and alleviate uncertainty around FSVP compliance.

As your QI and support team, we can communicate with your foreign suppliers, collect and authenticate documentation, evaluate your suppliers and products, and build and execute your FSVP compliance program utilizing Azzule's platform.

Azzule CORE Qualified Individuals

- Act as your company's Qualified Individual (QI)
- Evaluate your foreign supplier records
- Determine verification activities
- Prepare and build your FSVP plan
- Review Corrective Actions
- Help evaluate your foreign suppliers as directed
- Answer your questions and provide support

Azzule CORE Support Administrators

- Communicate with your foreign suppliers
- Request and gather evaluation activities
- Request and gather verification activities
- Request and gather corrective actions
- Enter data into Azzule account as needed
- Support your suppliers through the process
- Answer your questions and provide support

How It Works

You grant us permission...

Your needs, team, company, facilities, products, and foreign suppliers.

We get to work...

Discovering, building, gathering, and evaluating your foreign suppliers and their activities.

We make recommendations...

We help inform your decision to accept your foreign suppliers' commodity or not based on FSVP requirements.

You make decisions...

Using the Azzule platform and the evaluations performed by your Azzule CORE QIs.



Simple, Scalable Pricing

Pricing is based on scale, making Azzule CORE affordable and accessible for operations of all sizes.

The Azzule Platform Advantage

Your Azzule account includes documentation, supplier, and compliance management tools that Core Support uses on your behalf to build and execute your program.

- You have not designated a QI and need to get started.
- You have designated a QI and need more support.
- You are your company's QI and need support.

- Login to your Azzule account and check on progress.
- Access your program documentation for inspections.
- Take over your FSVP program without disruption.

Who It Works For

You are an importer, broker, processor, distributor, and do not quite know how to go about getting started.



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We Are Your Experts

The Azzule CORE Support team has decades of global food safety experience to power your Foreign Supplier Verification Program (FSVP). We provide expertise and guidance on Food Science, Food Safety, Quality Assurance, and Sanitation Management, as well as help you comply with local, federal, national, and international regulations.

Experience

- Food safety knowledge and research
- Compliance requirements and program design
- Food safety training and support
- On-site GMP and GAP auditing
- International standards evaluation
- International standards development
- Partnerships with laboratory experts

Specialization

- Specialization in fresh produce
- Supplier support and compliance facilitation
- National and International compliance
- Fresh produce trending analysis
- Commodity-specific knowledge and analysis
- GFSI approved audit scheme compliance
- SOP and Template design

Certifications

- Foreign Supplier Verification Program
- Preventive Controls for Human Food PCQI
- Produce Safety Alliance Grower Training
- Hazard Analysis and Critical Control Points (HACCP)

Scheme Expertise

- PrimusGFS
- GlobalG.A.P.
- British Retail Consortium (BRC)
- FSSC 22000
- SQF, and more

Your Azzule CORE Support Qualified Individuals will deliver all of their qualifications, certificates, and training records to your Azzule account so that you can access them and provide them to inspectors in the event of an FDA inspection.



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We Are Your Experts

Our multi-lingual CORE Support team acts as your Qualified Individuals (QI), helping to build and manage your Foreign Supplier Verification Program (FSVP). We save you time and money, and alleviate uncertainty around FSVP compliance.

Top 3 Reasons to Use Azzule's Platform to Build Your FSVP

Automation For Efficiency

- Automate administrative processes like requesting, retrieving, sending, and organizing activities and documentation
- Automate preliminary evaluations of incoming compliance activities based on adjustable custom or industry default requirement settings

Insight For Leaders

- Receive alerts and notify suppliers in real-time when activities trigger preliminary non-compliance, are missing, or become expired
- Approval feature keeps a continuous record of approval / rejection decisions for all activities, suppliers, operations, and products
- Categorize by brand, product, country, FDA regulations, and/or region
- Unlimited, secure, cloud-based data storage in a compliance marketing exchange network of thousands of buyers and suppliers
- Ability to export all data to Excel, with hyperlinks to each activity

Organization For Reporting

- High-level summaries and data visualizations deliver an interactive overview of compliance to better prioritize monitoring by product, region, risk, and more.
- Color-coded approval and compliance status for products, operations, and suppliers makes it easy to spot what's green to go, and what's not!



feat. Azzule Supply Chain Map



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Getting Started

How do you get started with Azzule CORE Support and hiring us on as your Qualified Individual? We've broken it down into 5 steps to help you better understand what the process will look like.



We Discover

We take a look at your and your suppliers' information and get to know your importing operation.

We Build

We configure your Azzule platform and build your FSVP program and requirements, at your direction.

We Gather

We take on the burden of reaching out and collecting what's needed from your foreign suppliers.

We Evaluate

Your Qualified Individuals review the applicable documentation with care and make recommendations.

We Monitor

FSVP doesn't stop and nor do we. We keep your program up-to-date and help you address issues as they arise.

You Pass The Torch

You provide us with the information you have available and introduce us to your foreign suppliers.

You Follow Along

With our team at work you are welcome to follow along and learn the ins and outs of your FSVP.

You Save Time

Our goal is to save you from spending vast amounts of time on admin-level tasks like this.

You Make Decisions

Use recommendations and one-click approval features to make and keep records of decisions.

You Have Peace Of Mind

Continue your work and trust that CORE Support is always on the job. You will maintain full access and control over your Azzule account and FSVP.



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Step 1

Discover

During the Discovery phase, we will ask to review all of the information you have collected so far from your foreign suppliers.

We then review this documentation and work closely with you to get to know the ins and outs of your foreign suppliers, commodities, facilities, and overall operation.

Based on what we learn, the Azzule CORE Support team will develop a preliminary strategy and communications to:

Introduce Azzule CORE Support to Your Foreign Suppliers

We will prepare a letter or email template, in the preferred language of your foreign suppliers, to introduce them to Azzule CORE Support as your FSVP Qualified Individual (QI).

Customize the prepared letter or email and send it to your suppliers or allow us to send it on your behalf.

Orient Your Foreign Suppliers With Set-Up Assistance

Supplier Set-up Assistance is a service provided by Azzule CORE Support to jumpstart the process. We explain FSMA and FSVP requirements and how to leverage their free Azzule account* to comply.

** Suppliers may opt-out of using the Azzule Supply Chain Program to comply and use other methods if allowed by your requirements.*

Request and Gather Additional Discover Information

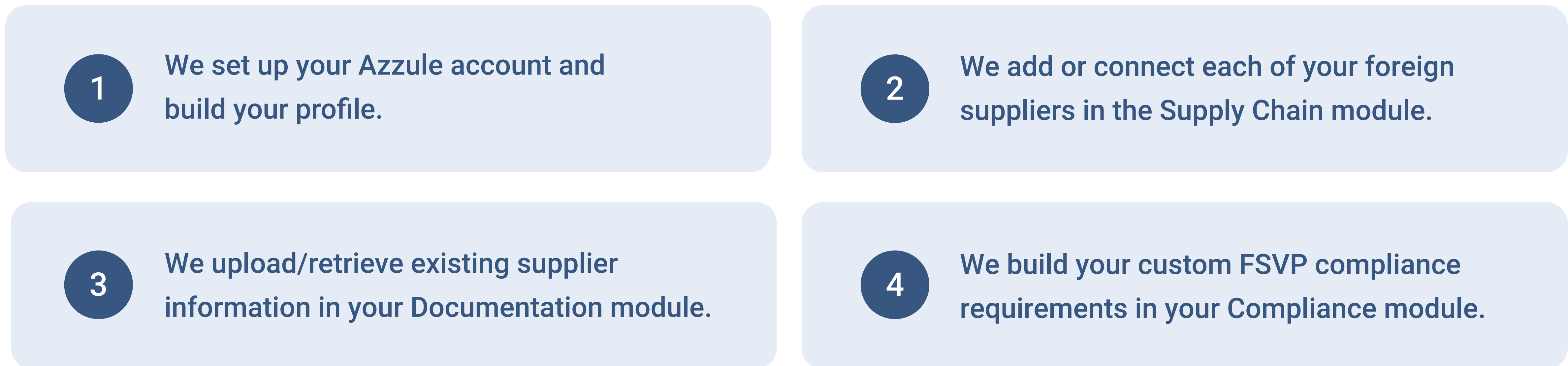
- Introductory FSVP Questionnaire
- Available Third-Party Audits
- Hazard Analyses or HACCP Plans
- Risk Assessments
- Training Certificates
- Other Activities



Step 2

Build

Your Azzule CORE Support Qualified Individuals evaluate your foreign suppliers based on the discovery information provided and design your FSVP requirements accordingly. Meanwhile, the support team will set you up on your Azzule platform. Azzule CORE then builds your FSVP program in the software to leverage its many features.



You may already have a cloud-based Azzule account and be familiar with its tools. However, if you are not, we have provided a brief introduction. See "We have the Platform".

How do you build a Compliance Grid?

It's simple, and you can do it too! We are always here to help you succeed.

Transform Your Requirements

Evaluate what pieces of proof you are asking for in your requirements. Use those pieces of proof to find similar activities in the grid activity library.

Turn Them Into Grids

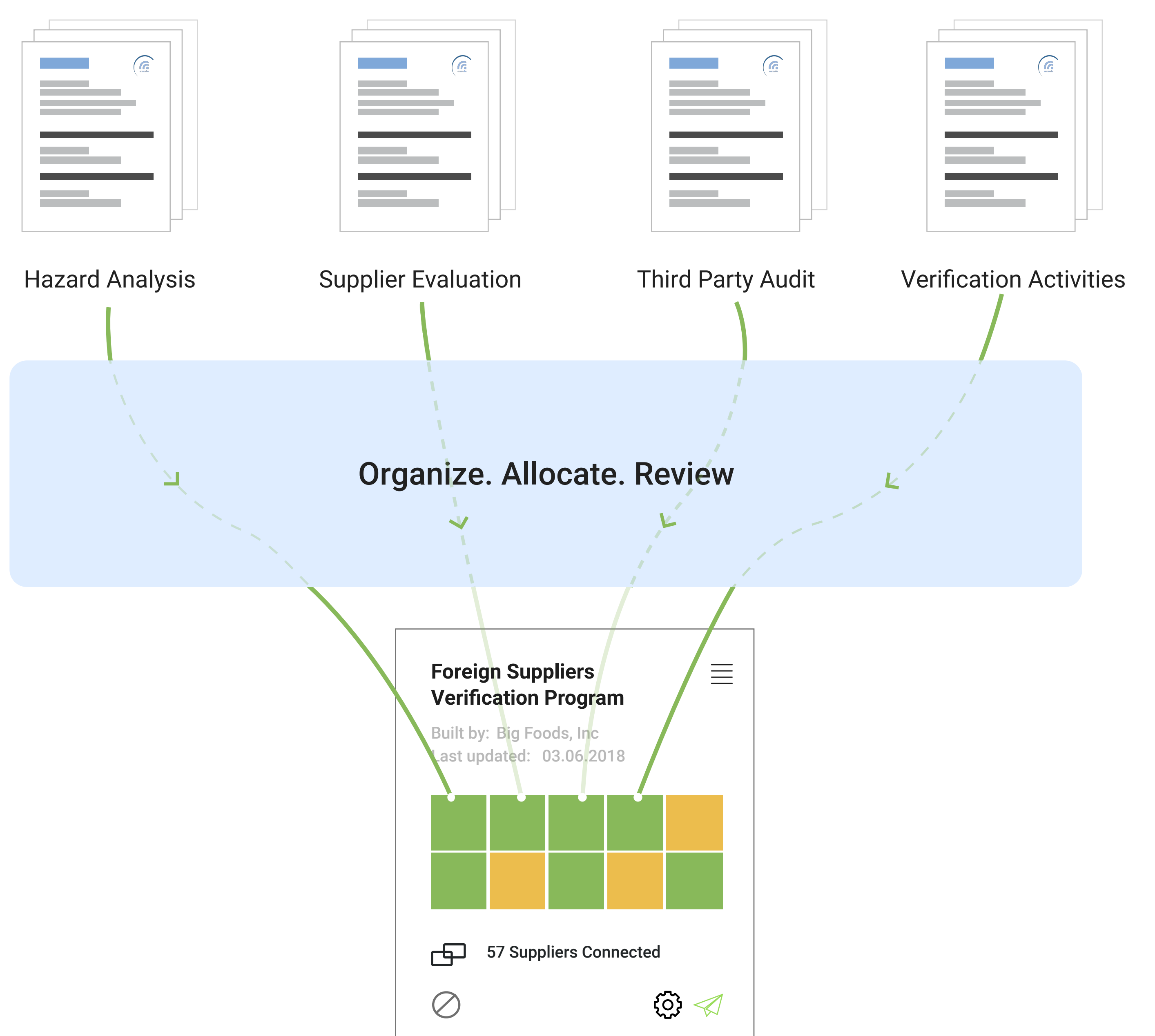
Add your selected activities to the grid. Customize each activity to match the nuances of your requirements.

Add Suppliers And Products

Select the suppliers you want to comply with your grid and add them. Select the products you would like documentation for and add them.

Finalize And Launch Your Grid

Set your automation settings, notifications, and approval preferences. Launch your grid and monitor your suppliers' compliance progress.





Step 3

Gather

Azzule CORE Support works to gather requested documentation from your suppliers. This step is where we tend to experience the biggest sigh of relief from our clients.

Much of what we hear from our customers is the hesitation in asking more from their suppliers. It can be difficult and extremely time-consuming to follow-up and track down everything that's required by FSMA and FSVP.

This is what we do.

Your Azzule CORE administrative staff's daily duties are to do just that. As a supply chain compliance platform, Azzule's business is to improve communication and participation between customers and suppliers, and we have years of experience doing so.

- We will work to gather required verification activities
- We will enter compliance data directly into your Azzule documentation module
- We will attempt to verify the adequacy and authenticity of applicable supplier records
- We will work diligently to follow-up and collect the documentation you need in the event your suppliers' documentation is past due

This is why we do it well.

- Decades of collective experience supporting suppliers through compliance
- Multi-lingual administrators specialized in supplier communications
- Teams based in the USA, Mexico, and South America work with suppliers globally
- Collaborative support from technical third-party laboratory and auditing staff
- Expertise navigating the Azzule platform and training customers and suppliers
- Polite, tactful, and professional communication, always!

Types of Documents Gathered For Each Supplier May Vary

Third-Party Audits
 Second-Party Audits
 Hazard Analyses
 HACCP Plans
 Risk Analyses

Certificates of Analysis
 Training Certificates
 FDA Detention Letters
 Import Alerts
 Recall Procedures

Food Safety Plan
 Corrective Actions
 Storage Practices
 Transportation Practices
 Other Records



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Step 4

Evaluate



As discovery and verification activities begin to populate your Azzule account, your Azzule CORE Support Qualified Individuals will review and evaluate your and your suppliers' records to check that they meet your FSMA and FSVP requirements.

Your QI will then make recommendations for the acceptance of your suppliers' documentation, as well as recommend approval or disapproval of each foreign supplier.

Your Azzule Compliance module will make reviewing recommendations and making final approval decisions simple and easy to perform per supplier, facility, and commodity.

Here are some examples of what we look for:

Audit Report Evaluation

- Audit was within the last 12 months
- CB is approved for the audit scheme
- Audit receive a passing score
- Corrective Actions attached, if required

Lab Result Evaluation

- Test results meet the FDA parameters
- Correct commodity listed on results
- Water testing was performed following the FDA's equivalency list

Hazard Analysis (HA) Evaluation

- Verify commodity risk against FDA list
- Verify allergens against FDA list
- HACCP operation flow chart provided
- HA provided for each commodity
- List of biological, chemical, physical, and radioactive hazards is written

Evaluation of Supplier Records

- Commodity information is provided
- FDA Import Alerts disclosed, if any
- Previous recalls disclosed, if any

Recognized Arrangement Letter

- Canada, New Zealand, or Australia

Evaluation of Certificates

- Certificate is current and is not expired
- Verify supplier is listed on certificate
- Check database or contact organization

What makes us qualified to be your Qualified Individual? See handout "What makes us Qualified Individuals?"



Step 5

Monitor

Azzule CORE Support will continue to update and maintain your FSVP program over time. We will gather and evaluate, as well as make updates to your Azzule account and grids to monitor continued compliance with FSMA and FSVP.

Remember, it's your program.

The Azzule CORE Support team will keep your program running smoothly, but you are always in the driver's seat. You will maintain full administrative access to your Azzule Supplier, Documentation, and Compliance management modules as well as all other platform features throughout the process.

- Learn how to manage your FSVP program within the Azzule platform
- Understand your FSVP program and make changes as desired
- Monitor supplier compliance progress
- Monitor and comment on actions taken by your Azzule CORE Qualified Individuals
- Review and approve/reject commodities, suppliers, and activities
- Download, upload, and export data including decision records and supplier documentation

What happens if something happens?

Of course, we are optimistic and confident that your FSVP program will be strong. That being said, anything can happen, and we want you to feel prepared and taken care of. If you face an FDA inspection, our team is here to walk you through the entire process and serve as professional representatives on your company's behalf.

We will communicate with you about any food safety concerns related to your foreign suppliers. If either Azzule becomes aware of an issue or you inform us, those food safety concerns will be evaluated, and Azzule will assist you in taking the appropriate actions.

Be sure to call on us to support you when:

You receive any FSVP related communications from the FDA, especially about upcoming inspections.

A previously unknown hazard in a food you import may be the cause of a foodborne illness outbreak.

A supplier receives an FDA warning letter about violations of a preventive control requirement.

Your foreign supplier opens a new facility to process a food you will eventually import.

A supplier's verification activities reveal that the foreign supplier has failed to control a hazard.

